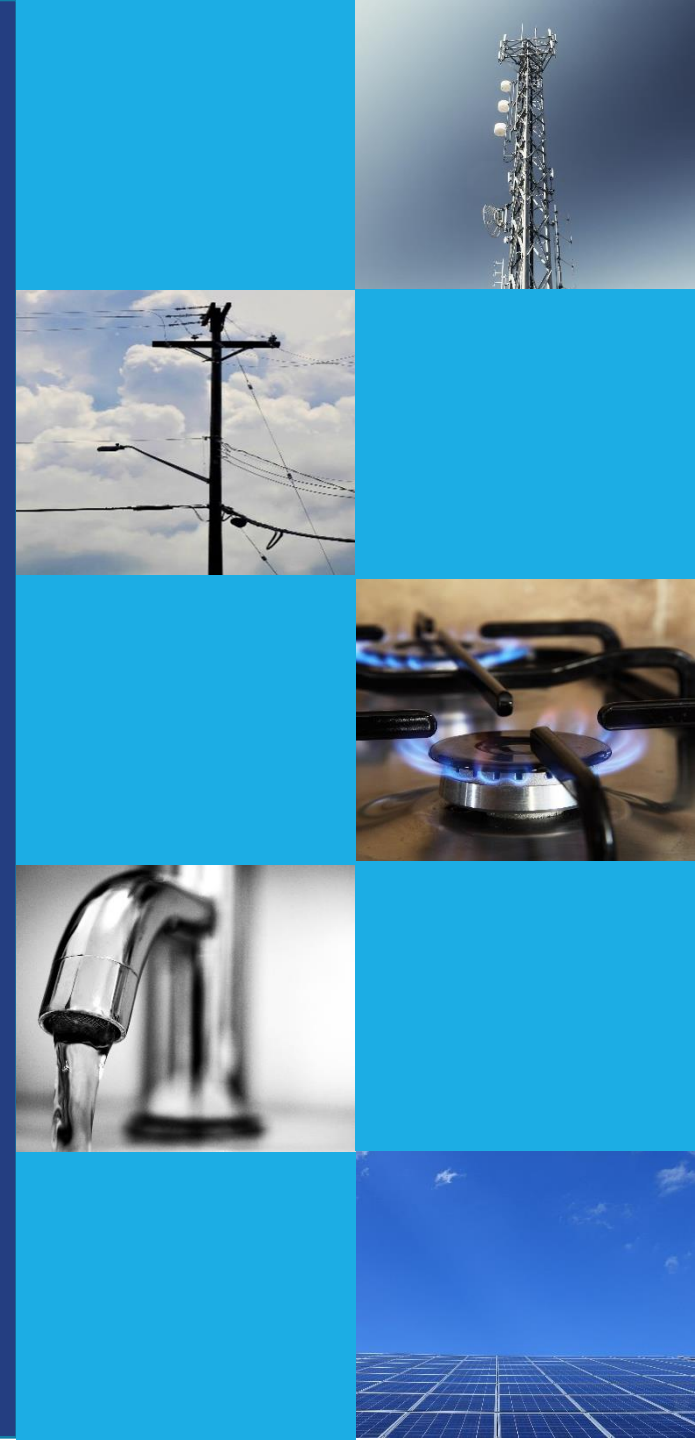


PURA 101

Energy and Technology Forum
January 30, 2025



About Us

Our Mission

Ensure that Connecticut's investor-owned utilities, including the state's electric, natural gas, water, and telecommunications companies, provide safe, clean, reliable, and affordable utility service and infrastructure.

Our Structure

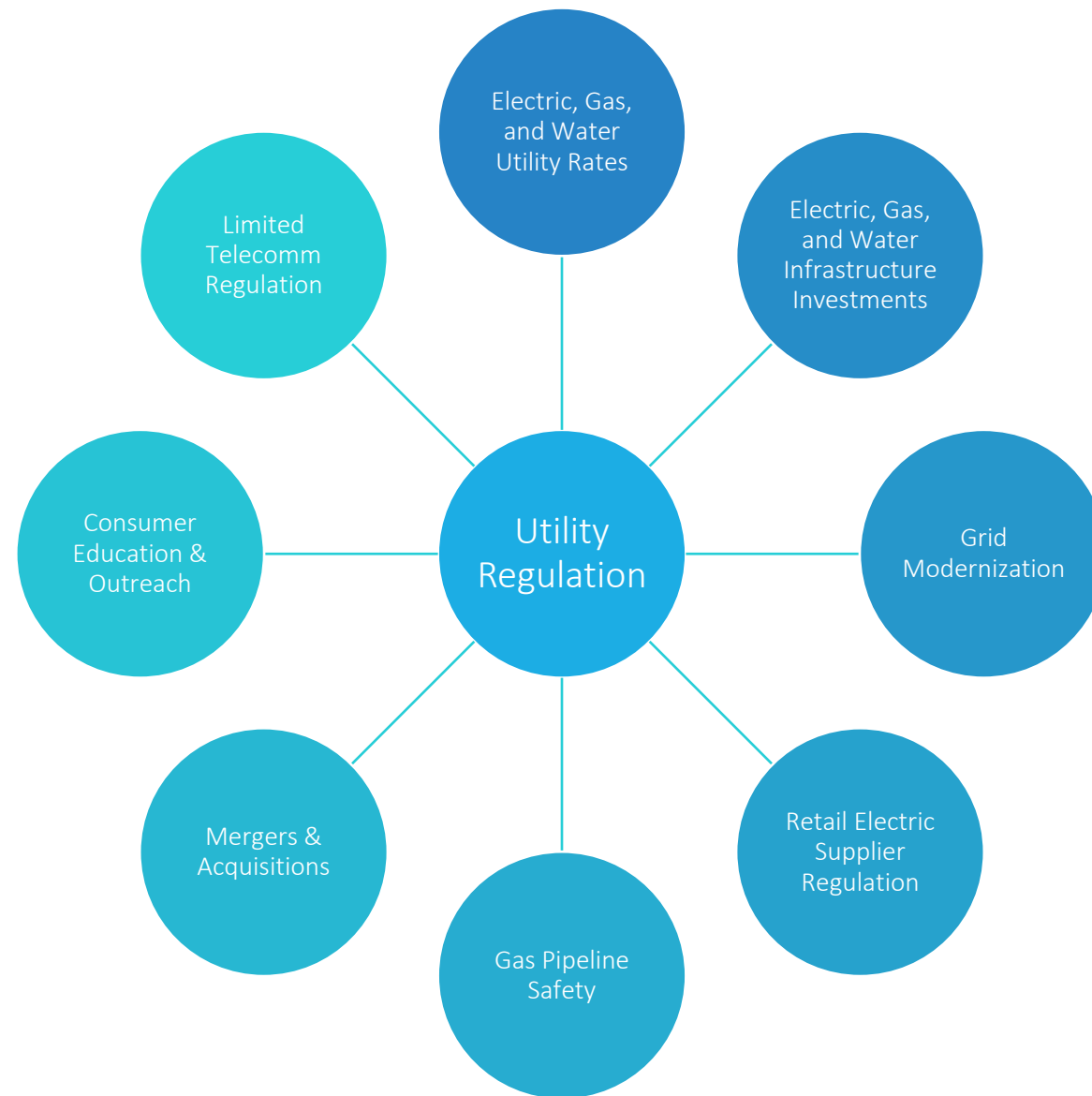
PURA is a quasi-judicial agency that interprets and applies the statutes and regulations governing all aspects of Connecticut's utility sector.

What does “Quasi- Judicial” mean?

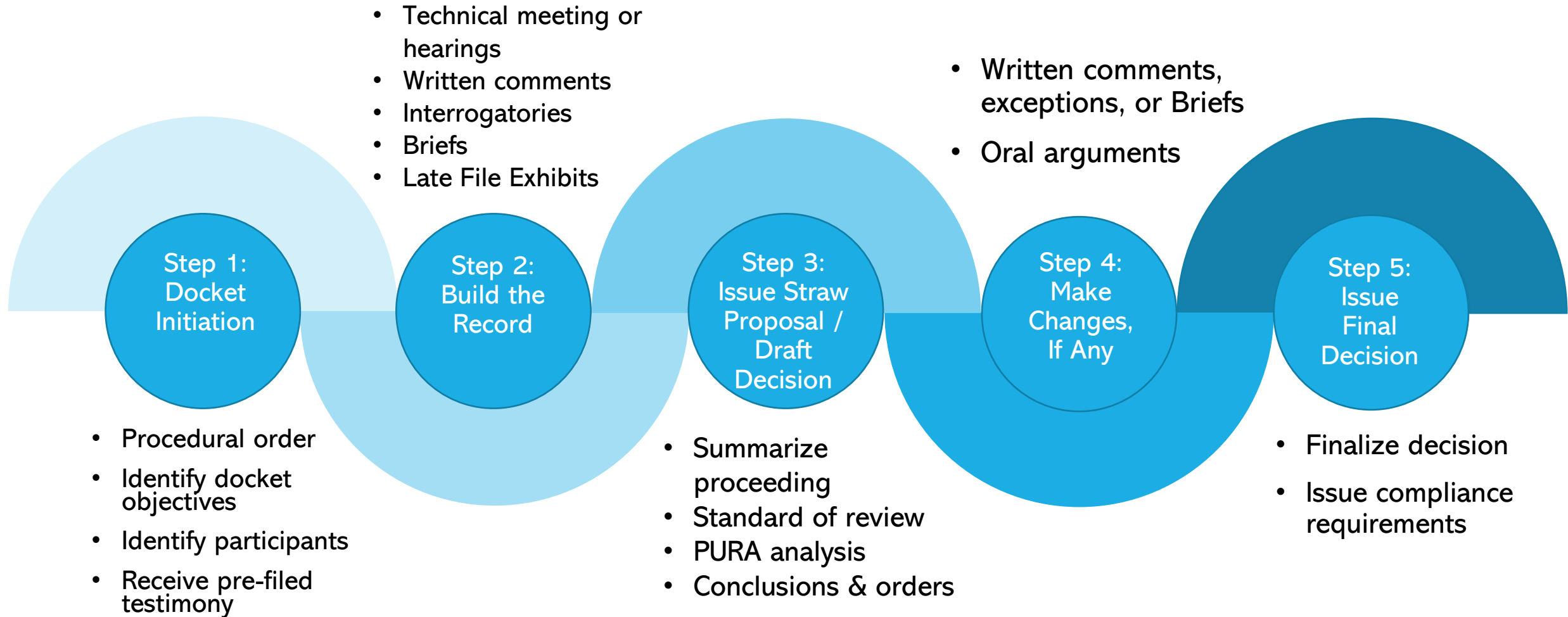
This means that PURA's decisions are legally binding on the utilities it regulates.



About Us, Con't



The PURA Docket Process

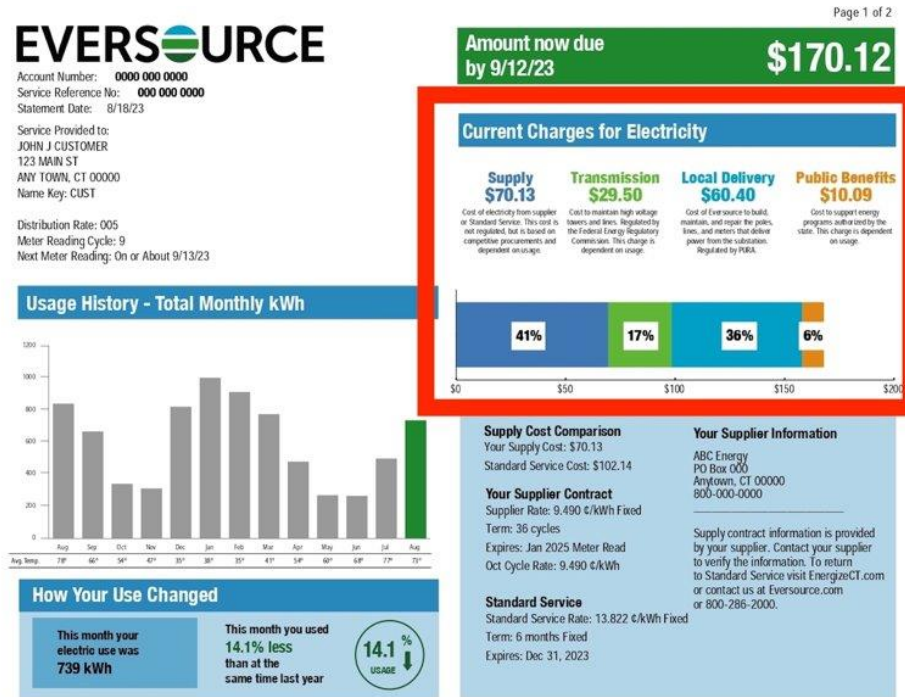


Quasi-Judicial Process

- Statutes > Regulations > Decisions
- Contested vs. Uncontested cases
- Docket Nos. XX (Year) – XX (month) – XX (number)
- Statutory Parties
- Ex Parte Rules



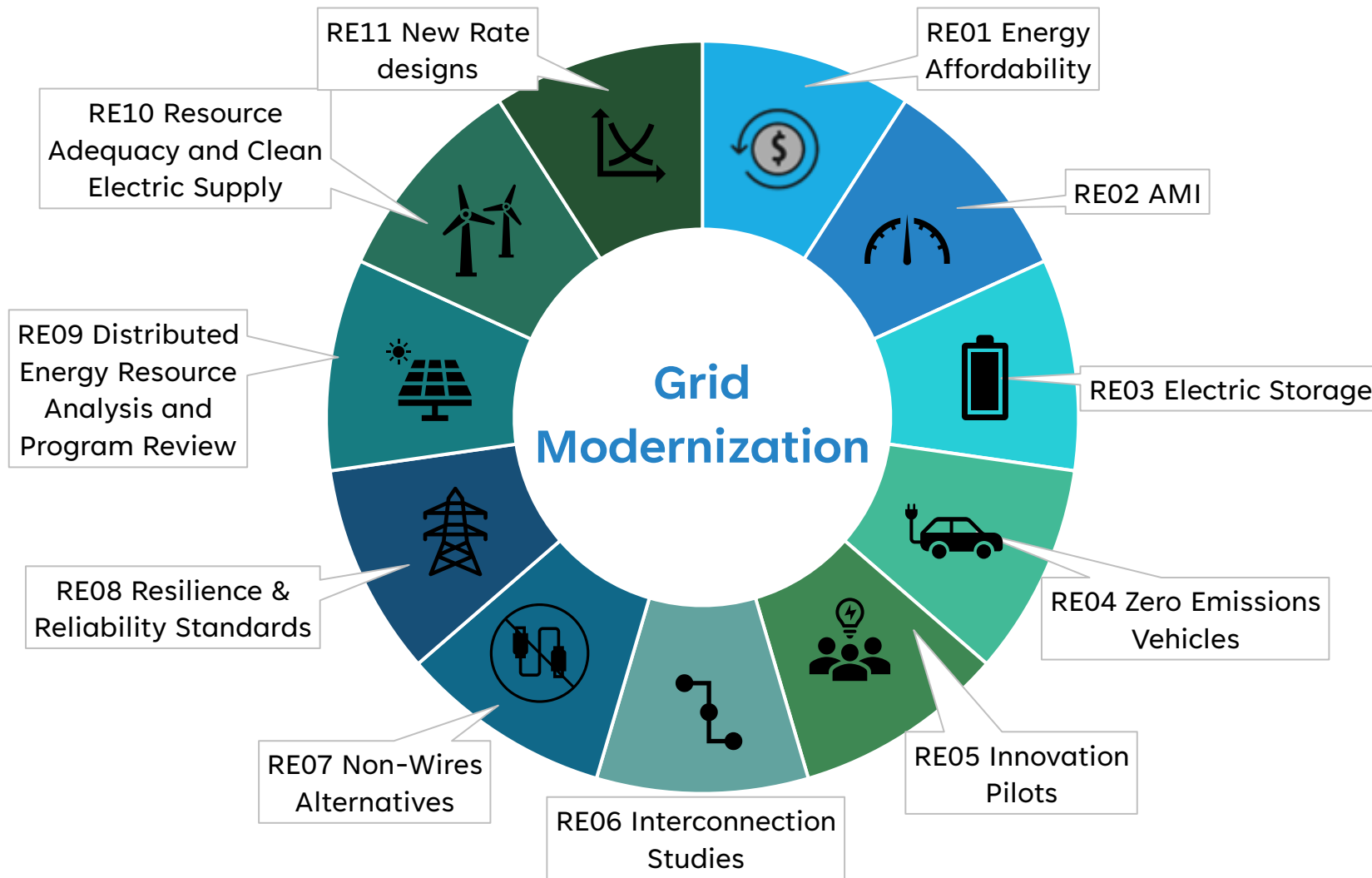
Utility Rates











Recent Rate Cases	Docket #	Decision Date
Aquarion Water Company	22-07-01	March 15, 2023
United Illuminating	22-08-08	Aug 25 , 2023
Connecticut Water Company	23-08-32	June 28, 2024
CT Natural Gas	23-11-02	Nov 18, 2024
Southern Natural Gas	23-11-02	Nov 18, 2024
Yankee Gas	24-12-01	Ongoing
United Illuminating	24-10-04	Ongoing



Grid Modernization Dockets



Key Annual Dockets

 <p>Renewable Energy Solutions Rooftop and commercial-scale solar PV deployment and metering rates</p>	 <p>EV Charging Program Incentives for EV charging equipment and strategic rate designs</p>
 <p>Energy Storage Solutions Helping residents and businesses install battery energy storage</p>	 <p>Grid Resilience & Reliability Ensuring cost-effective and strategic upgrades to protect the grid</p>
 <p>Innovative Energy Solutions Identifying and pilot testing innovative energy technologies</p>	 <p>Utility Audit and Ratemaking Ensuring utility rates are just, reasonable, and recover only prudently-incurred costs.</p>
 <p>Energy Affordability & Equity Making clean energy solutions affordable and accessible for all</p>	 <p>Performance Based Regulation Tying utility regulation to the State's energy, climate and economy goals</p>

Docket Numbering Convention	Docket Naming Convention
2X-08-02	Annual Residential Renewable Energy Solutions Program Review and Rate Setting - Year X
2X-08-02RE01	Annual Residential Renewable Energy Solutions Program Review and Rate Setting - Year X - Contractor Education and Enforcement
2X-08-03	Annual Non-Residential Renewable Energy Solutions Program Review - Year X
2X-08-04	Annual Shared Clean Energy Facility Program Review - Year X
2X-08-05	Annual Energy Storage Solutions Program Review - Year X
2X-08-06	Annual EV Charging Program Review - Year X
2X-08-07	Innovative Energy Solutions Program Cycle X



How to Engage with PURA



Provide comment during a public hearing



Submit written comments into the record by email:

PURA.ExecutiveSecretary@ct.gov



Intervene in the docketed matter



[Tutorial](#): Search for docket filings



Stakeholder Compensation Program

Public Act 23-102 directed PURA to establish a process for compensating eligible stakeholder groups for participation in certain PURA proceedings

- Authorized up to \$1.2M per year
 - \$300k limit per proceeding
 - \$100k limit per stakeholder group
 - Eligible groups include
 - Those representing customers in EJ communities;
 - Hardship customers; or
 - Small business customers;
 - Non-profits representing any of the above.
- Beginning January 3, 2024, stakeholders may apply; see the docket's Notice of Proceeding for details
- More information on [PURA's dedicated website](#)



Equity, Accessibility,& Stakeholder Engagement Docket

24-09-07

Seeking stakeholder input to enhance equity and accessibility in our processes and stakeholder communications with a focus on how to increase participation from low-income customers, those with high energy burdens, and communities affected by Authority decisions.

How can PURA make stakeholder participation and engagement in dockets easier, more meaningful, and more efficient?

What constraints or obstacles currently limit effective participation and engagement?


What information can PURA provide to help consumers understand regulated services?

What accessibility tools, such as translation, should be prioritized by PURA and the public service companies?



Subscribe to PURA's YouTube Channel

[YouTube.com/@ConnecticutPURA](https://www.youtube.com/@ConnecticutPURA)



Connecticut PURA

@ConnecticutPURA · 339 subscribers · 263 videos

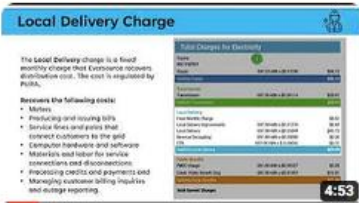
The Public Utilities Regulatory Authority (PURA) is statutorily charged with regulating the ra... >

[ct.gov/pura](#) and 1 more link

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Local Delivery Charge

The Local Delivery charge is a fixed monthly charge that Connecticut requires distribution cost. The cost is regulated by PURA.


Breakdown the following costs:

- Meter
- Producing and issuing bills
- Service fees and poles that connect customers to the grid
- Computer hardware and software
- Materials and labor for service
- Inspections and disconnections
- Improving credit and payment and
- Managing customer billing inquiries and outage reporting.

4:53

Understand Your Electric Bill from Eversource

35 views · 2 days ago



2023 PURA Annual Report

March 8, 2024 Webinar

1:43:47

2023 Annual Report Webinar

102 views · 9 days ago



Ayudar a Connecticut a tomar decisiones energéticas inteligentes.

6:57



Preferred Qualifications

• Experience with dispute resolution

• Energy Policy Knowledge

- Familiar with CT clean-energy programs and policies
- Experience with other New England state programs and policies

• Communication

- Experience disseminating information and collaborating with utilities
- Expertise in preparing compliance documents in an organized manner

• Regulatory Experience

- Familiarity with regulatory proceedings

29:54



Cycle 2 Theme: Empowering Electrification

replace direct fossil fuel use with electricity in various applications to reduce o

1:44



Regular Meeting (August 23, 2023)

9:36



Regular Meeting (August 16, 2023)

12:57



PURA Regular Meeting

August 9, 2023

12:03



Quarterly Newsletters

PURA publishes [quarterly newsletters](#) aimed at highlighting major docket decisions adopted during the most recent fiscal quarter in the electric, water, natural gas, and telecommunications industries. □ □

The report also previews key procedural meetings, opportunities for public comment, and planned final decisions scheduled in the coming three-month period.

[View PURA's First Quarter 2025 Newsletter](#)



Connecticut Public Utilities Regulatory Authority

PURA Quarterly Newsletter

2025

Q1



Connecticut Public Utilities Regulatory Authority

Annual Report

PURA has developed an Annual Report as a tool for increasing stakeholder engagement with and awareness of ongoing and future proceedings.

The Annual Report released on Feb. 14, 2024, provides a summary of the work completed by the Authority in 2023.

[View PURA's 2023 Annual Report](#)



Connecticut Public Utilities Regulatory Authority



February 14, 2024



Connecticut Public
Utilities Regulatory
Authority

PURA Customer Services

- Customers may contact the Authority by telephone (1-800-382-4586) and may also [file a complaint](#) via our website or by email at pura.information@ct.gov. If a customer is unable to file a complaint or inquiry electronically, they can remain on the line to leave a message and the issue will be responded to in a prompt manner.

Telephone Numbers

Toll Free Number: 1-800-382-4586

Outside Connecticut: 1-860-827-2622

Fax Number: 860-827-2885

TDD Telecommunications for the Deaf: 860-827-2837 – to be used only if you have a TDD machine

